



WARRANTY STATEMENT

Hardcore Warranty Statement

R & J Batteries will provide the following warranty to the original purchaser subject to the terms and conditions stated herein. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Coverage

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. This warranty covers the battery types listed below, that are sized properly and used in the application for which it was intended and charged with an approved R & J Batteries charging profile. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions.

BATTERY MODEL	WARRANTY
HARDCORE DC12-105 and DC12-120	24 Months

Warranty Exclusions

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, misapplication, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorised battery modifications.

This warranty does not cover batteries that failed within the warranty period due to extreme usage (excessive wear and tear). Deep Cycle batteries can deliver around 350 cycles at 50% depth of discharge (with proper charging). Usage beyond this level will not be covered under warranty. This warranty does not cover batteries that are not charged correctly or batteries that are left discharged for extended periods of time. Batteries must be fully charged after any significant discharge and the charge cycle must be completed.

As per the Australian Consumer Law if the battery usage is not for personal, domestic or household use, then R & J Batteries will not be responsible or liable for any consequential or incidental expense or loss. To request a warranty claim, please contact your nearest R & J Batteries store on 1300 769 282 or find your nearest store at www.rjbatt.com.au